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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Garibay, et al.

Appln. No.: 10/656,477

Confirm. No.: 8635

Filed: September 5, 2001

Title: SELF-SERVICE CUSTOMER LICENSE
MANAGEMENT APPLICATION USING
CONFIGURATION INPUT PAGES

PATENT APPLICATION

Art Unit: 2182

Examiner:

Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Art Unit 2182, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on July 16, 2004

(Signature)

Teri Muir

Signature Date: July 16, 2004

SUPPLEMENTAL PRELIMINARY AMENDMENT

Art Unit 2182
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Before examining the subject application, please amend the subject application as follows.

In the Specification:


Please amend the application to include the Priority Claim.

This application claims priority to the following U.S. Provisional Patent Applications:

U.S. Provisional Patent Application No. 60/475,456, entitled "Self-Service Customer Management Application", by Kosmiskas et al., filed June 3, 2003 and U.S. Provisional Patent Application No. 60/485,876, entitled "Self-Management Customer License Management Application", by Garibay et al., filed July 9, 2003.

Respectfully submitted,

Date: 7/16/04

By: 
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